

Rosalinda Randall

Speaker | Author | Media Source

Helping Businesses and Individuals Find More Success and a Lot Less Drama through Better Communication and Social Skills

Rosalinda Oropeza Randall is a modern-day social skills, interpersonal communication, and business etiquette expert based in Northern California.

She provides an easy-to-follow framework and a different perspective and attitude when communicating and interacting with coworkers, clients, or representing the company at a conference or trade show.

Her interactive presentations are filled with real-life, relatable examples. Participants walk away equipped with tools and tactics that can immediately be put to use. Her signature uplifting, straightforward, and humorous manner keeps the audience engaged.

Rosalinda offers options, not one-size-fits-all rules.

With five different generations working shoulder to shoulder in today's workplace, her lessons are more important than ever for improving a business's overall culture and stabilizing a productive and amicable workplace. Her custom-tailored presentations address and offer options, techniques, and perspective to some of the most common workplace issues faced today: harassment, poor hygiene, lack of communication and social skills, overcoming cultural, gender, and generational dilemmas, developing a professional demeanor and presence, and more.

Core Presentations: Her presentations support HR policies and compliance training, address immediate concerns, and help guide employees at all levels on how to reduce misunderstandings and perceived harassment through respectful communication, employing soft skills, and business manners *without losing their personality*.

⇒ **Let's Keep It Civil: Utilizing Communication and Social Skills Techniques to Avoid Workplace Missteps and Disasters**

⇒ **Upgrading Your Business Presence, Social Skills & Professional Image**

⇒ **NEW! Attn: Attorneys/Legal Specialists – Prepare Your Client for the Courtroom. A Positive First Impression is Essential. I Can Help.**



Rosalinda believes that *in most cases we can direct a conversation for a more agreeable outcome.*

Her book:



Rosalinda uses her compliance trainings in harassment, ethics, and cultural communication to support her workshops and presentations.

For more details about her presentations and availability:

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Helping Businesses and Individuals Find *More Success* and a *Lot Less Drama* through Better Communication and Social Skills



Rosalinda Oropeza Randall is a communication and social skills expert based in Northern California. Her training includes business etiquette, sexual & general harassment, and cultural communication.

It was her modest upbringing that prepared her best for this career. It did not include finger bowls or fine china. Her parents provided something much more important: a strong foundation of timeless character traits like *consideration*, *tact*, *respect*, and *humor*, on which she bases her life and her presentations. Rosalinda focuses on how to communicate and interact more effectively and respectfully without losing your personality or behaving like a pompous *person*.

Tip for Effective Communication: *When we stop trying to force our point of view or challenge someone's point of view, agreement, understanding, and resolution can happen.*

By lending personality and humor to her tactful, yet straightforward manner, Rosalinda breaks down the perception that social skills and a professional image are outdated or unnecessary in today's workplace. She believes that it is how you make people feel when they are around you that matters.

Relationship Tip: *You can't change people; adjust your attitude and find a way to tactfully work around them.*

Rosalinda's presentations are interactive and filled with relatable (and industry-specific) examples. Her style encourages attendees to ask questions and discuss realistic scenarios which often leads to resolution and clarification of their ongoing dilemma.

Her book, *Don't Burp in the Boardroom: Handling Uncommonly Common Workplace Dilemmas* complements her signature style and humor. Like her presentations, she addresses everyday topics from personal habits, handling your coworker's quirks, catching the boss in a compromising situation, gender behavior, working with an ex-con, and more.

Rosalinda frequently appears on television and radio nationwide and has served as a source for high profile publications, both domestic and abroad. For fun, she enjoys dancing, Tai Chi, Improv classes, and working with formerly-incarcerated individuals.

Pet peeves: Arrogance and not keeping one's word.

What makes or breaks a relationship: Trust and respect or lack of it.

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Being respectful and tactful has nothing to do with the size of your paycheck, your job title, your zip code, or your level of education.